

Richland County Resource Directory



Richland County UW-Extension
1000 Hwy 14 West
Richland Center, WI 53581
608-647-6148
Website: richland.uwex.edu

August 2014

^{UW}
EXTENSION

TABLE OF CONTENTS

CHILD CARE ASSISTANCE	2
CHILD SUPPORT	2
CLOTHING AND HOUSEHOLD ITEMS.....	2
EMERGENCY ASSISTANCE	3
For Shelter, Transportation, Protective Services, Food, Medicine	
EMPLOYMENT	4
FINANCIAL COUNSELING	5
FOOD.....	6
HEALTH CARE	8
HOUSING ASSISTANCE	9
Home Energy Assistance Programs.....	9
Elderly or Disabled	10
Individuals and Families	11
HOMEOWNERSHIP ASSISTANCE.....	11
INFORMATION AND REFERRAL.....	12
MENTAL HEALTH/AODA SERVICES	13
TRANSPORTATION.....	14
TOLL FREE NUMBERS.....	15

CHILD CARE ASSISTANCE

Child Care Assistance

Individuals who are working and have children in certified or licensed day care, if financially eligible, may receive help with child care expenses.

Phone: 1-888-794-5556

Website: <https://access.wisconsin.gov> (to apply online)

Family Connections of Southwest Wisconsin

(Formerly Child Care Resource & Referral)

Phone: 1-800-267-1018

e-mail: connections@familyconnectionsswwi.org

website: familyconnectionsswwi.org

Provides child care referrals to parents and information on how to choose quality child care. Also provides training and information on how to become a licensed or certified child care provider.

CHILD SUPPORT

Richland County Child Support

181 West Seminary

Richland Center, WI 53581

Phone: (608) 647-8663

Hours: Monday through Friday, 8:30 a.m. – 4:30 p.m.

CLOTHING AND HOUSEHOLD ITEMS

Family Thrift Shop

120 S. Main Street, Richland Center, WI 53581

Phone: (608) 647-6180

Hours: Mon- Fri, 9:00 a.m. to 5:00 p.m.; Sat, 9:00 a.m. to 2:30 p.m.

Goodwill Industries of South Central Wisconsin, Inc.

2496 Hwy 14 East (across from WalMart), Richland Center

Phone: (608) 649-2110

Hours: Mon–Thurs, 9 a.m.-7 p.m.; Fri, 9 a.m.-8 p.m.; Sat 9 a.m.-7 p.m.; Sun 10 a.m.-6p.m.

New Beginnings

Private individual supplying gently used household items and some appliances. Will deliver; donations also accepted.

Phone: (608) 574-3089 – Ask for Jeff

St. Vincent de Paul

124 E. Front St, Muscoda

Phone: (608) 739-4222

Hours: Wed, 8:00 - 5:00 p.m.; Thurs, 12:00-5:00 p.m.; Fri & Sat, 9:00 a.m. - 3:00 p.m.

EMERGENCY ASSISTANCE
FOR SHELTER, TRANSPORTATION, PROTECTIVE SERVICES, FOOD, & MEDICINE

A Child's Place

Transitional shelter for homeless families with children
Shelter Intake Phone: (608) 604-2787 (Sue Larson)
Concerns/Questions Phone: (608) 604-0996 (Larry Engel)

A Family's Place

Transitional housing for families with or without children as they find work and get back on their feet
Phone: (608)935-2326 (Heather Bontreger at SWCAP)
Concerns/Questions Phone: (608)604-7226 (Mike Breininger)

Lydia's House

Emergency overnight shelter open between October 15 – April 15
Leave a message – your call will be returned within 24 hours: (608) 475-9479 or (608)225-0067 (Carol Boyle)

Joshua's House

Emergency shelter for men between October 14 – April 16
Open from 6 p.m. (6-7 p.m. sign-in) until 8:00 a.m.
Phone: (608)604-6506 (Sandy or Frank)

Passages

P.O. Box 546, Richland Center
Phone: (608) 647-6317;
24-hour crisis line: 1-800-236-4325 or in Richland Center 647-3616
Hours: 24 hours/day, 7 days/week
Must be a survivor of domestic abuse/sexual assault

Richland County Health & Human Services

221 W. Seminary Street, Richland Center
Phone: (608) 647-8821
Hours: Mon. – Fri. 8:00 a.m. – 5:00 p.m.
After hours: Contact Sheriff's Department (608) 647-2106
Ask for either child protection intake or adult protection intake, as appropriate

Catholic Charities Diocese of La Crosse

115 East Perry St, Prairie du Chien, WI 53821
Phone: (608) 326-1616 or toll-free 888-212-1862 (Ask for Emergency Services staff person)
Hours: 9:00 a.m. – 2:00 p.m., Monday thru Friday

Richland County Veterans Service Office

181 W. Seminary St (2nd floor Courthouse), Richland Center

Phone: (608) 647-6101

Hours: Monday thru Friday, 8:30 a.m. to 4:30 pm.

For veterans and their dependents. May qualify for grants for emergency financial aid or health care aid. Transitional housing for veterans who are homeless or at-risk of homelessness.

Salvation Army

221 West Seminary Street, Richland Center

Phone: (608) 649-5825 (leave message)

Hours: Application form can be picked up and returned to front desk reception at Richland County Health & Human Services, Mon. – Fri.; 8:00 a.m. – 5:00 p.m.

EMPLOYMENT

Division of Vocational Rehabilitation – Richland County

Website: <http://www.dwd.state.wi.us/dvr/locations/default.htm>

Job Center

Website: www.wisconsinjobcenter.org or www.dwd.state.wi.us/jobnet/mapwi.htm

Lori Knapp, Inc.

Professional Employee Leasing Program

1140 Sextonville Road, Suite 5, Richland Center

Phone: (608) 647-5247

Website: www.loriknappinc.com

QPS Employment Group

1100 Sextonville Road, Richland Center

Phone: (608) 647-8840

Hours: Mon. – Fri., 8:00 a.m. to 4:30 p.m.

Website: www.qpsemployment.com

SWCAP Skills Enhancement Program

Lori Olson-Pink

Southwestern Wisconsin CAP Office

149 N. Iowa St

Dodgeville, WI 53533

Phone: (608) 935-2326

e-mail: l.olson-pink@swcap.org

Program for income eligible working individuals interested in furthering their education to pursue higher paying jobs

SWCAP Work 'N Wheels Program

Jeff Segebrecht or

Southwestern Wisconsin CAP Office

149 N. Iowa St

Dodgeville, WI 53533

Phone: (608) 935-2326

Website: www.swcap.org/wnwapp.html

Auto loans for income eligible individuals with poor credit and in need of a reliable vehicle for work

Wisconsin Works (W2)

Employment program for low income parents who have custody of a minor child

Forward Service Corp – Richland County W2

26220 Executive Lane

Richland Center, WI 53581

Phone: (608) 383-0222

Office hours: Mon.-Fri., 8:00 a.m. to 4:30 p.m.

Email: kmonahan@fsc-corp.org

FINANCIAL COUNSELING

University of Wisconsin-Extension

Richland County

Family Living Agent

1000 Highway 14 West

Richland Center, WI 53581-1398

Phone: 608-647-6148

Iowa County: Ruth Schriefer, 935-0391

Crawford Co: Jane Schaaf, 326-0223

Grant County: Bev Doll, 723-2125

Vernon Co: Karen Ehle-Traastad, 637-5276

Provide information on establishing a spending plan, tracking spending, household record-keeping, and consumer credit. Free individual appointments.

Neighborhood Housing Service of Southwest Wisconsin (NHS)

Local Office: 125 E. Seminary St, Richland Center

Phone: (608) 647-4949

Website: www.nhsrwi.org

Homeownership readiness counseling; Foreclosure intervention

St. Lawrence Community Services Financial Counseling

La Crosse

3710 East Avenue South

La Crosse, WI 54602

Phone: 608-782-0710

or Toll Free: 888-212-HELP(4357)

Website: <http://cclse.org/financialcounseling.php> (can apply online)

Provides bankruptcy counseling, debt management, housing counseling, and representative payee programs.

Prairie du Chien

115 East Perry Street

Prairie du Chien, WI 53821

Phone: 608-326-1616

Consumer Credit Counseling Service of Madison

128 East Olin Avenue, Suite 100

Madison, WI 53713-1483

Phone: 608-252-1320

Website: www.fsmad.org

Affiliated with Family Service. Offers financial assessment, credit bureau counseling, and debt management plan. First visit for financial assessment is \$25.00; call for additional charges.

Credit Counseling Center of La Crosse

311A Main Street

La Crosse, WI 54601

Phone: 608-784-8380

E-mail: cccs@excel.net

Affiliated with Family Service. Provides free credit counseling and family budgeting information. Can assist with a debt repayment plan; fee based on number of creditors. Phone counseling available.

FOOD

FoodShare/Richland County Health & Human Services – Economic Support

221 W. Seminary St. (Community Services Building), Richland Center

Hours: Monday – Friday; 8:00 a.m. – 5:00 p.m.

Website: <http://www.access.wisconsin.gov> (for eligibility information or to apply online)

Applications also available by mail, stopping by the office, or contacting the Capital Consortium at 1-888-794-5556.

Muscoda Food Pantry

St. John's School, 116 W. Beech St, Muscoda

Hours: 3rd Monday, 2:00 – 5:00 p.m.

Phone: 739-3391, 739-4017, or 739-3933

Serves Riverdale School District residents

Richland Community Food Pantry

Town & Country Presbyterian Church, 345 S. Cairns Ave., Richland Center

Hours: Every Tuesday, 4:00 – 6:00 p.m.

Phone: 647-2754 or 647-4050

Serves Richland County residents

Second Harvest (www.secondharvestmadison.org)

SW WI Mobile Food Pantry

Fellowship Hall, 26700 Fellowship Lane, Richland Center

Hours: 3rd Thursday, 3:30 p.m.-4:30 p.m.

Phone: 608-216-7208

Lone Rock Community Food Pantry

Lone Rock Elementary School, 222 W. Pearl Street, Lone Rock

Hours: 2nd Monday, 5:00 - 6:00 p.m.

Phone: (608) 583-2614

Need a Lone Rock address or a child enrolled at the Lone Rock Elementary School.

Viola Food Pantry

United Methodist Church, 225 N. Washington St, Viola

Hours: 3rd Saturday, 9:00 a.m.-11:00 a.m.

Phone: (608) 627-1621 (Shirley) or (608)627-1183 (Shannon)

Serves Kickapoo School District residents

S.O.U.L Kitchen

Town & Country Presbyterian Church, 345 S. Cairns Ave., Richland Center

Hours: 1st and 3rd Wednesday, 5:30 – 7:00 p.m.

Reservations NOT required

Phone: (608)604-2787 (Sue)

Wisconsin Nutrition Education Program (WNEP)

Danielle Sander, Coordinator

1100 Hwy 14 West, Richland Center, WI 53581

Phone: (608) 647-6148

Hours: Monday through Friday, 8:30 a.m. – 4:30 p.m.

A UW-Extension nutrition education program for families or individuals who receive food stamps (FoodShare) or who are eligible to receive FoodShare

Women, Infants & Children (WIC) Program - Southwest Community Action Program

149 N. Iowa Street, Dodgeville, WI 53533

Phone: (800) 704-8555 or (608) 935-2326 (call for appointment)

Richland Center location is at St. John’s Lutheran Church, 479 S. Park Street.

Hours: 1st Tuesday of month, 9:30 a.m. to 3:30 p.m.; 2nd Tuesday of month, 12:30 p.m. to 6:00 p.m.; 3rd Tuesday of month, 9:30 a.m. to 12:30 p.m.

NOTES

Empty rectangular box for notes.

HEALTH CARE

Boscobel Community Free Clinic

109 E. Bluff St, Boscobel

Phone: (608) 375-4324

Hours: 1st & 3rd Mondays: 5:30 – 8:30 p.m.

1st & 3rd Saturdays: 9:30 a.m. - Noon

Medical Assistance and Badger Care Programs

Richland County Health & Human Services – Economic Support

221 W. Seminary Street, Richland Center

Phone: (608) 647-8821

Hours: Mon. – Fri., 8:00 a.m. to 5:00 p.m.

Website: access.wisconsin.gov (for eligibility information or to apply online)

Applications also available by mail, stopping by the office, or contacting the Capital Consortium at 1-888-794-5556.

Options in Reproductive Health Clinic

175 E. Mill Street, Richland Center

Phone: (800) 657-5177 (call for appointment)

Hours: Wednesdays, by appointment only

Pregnancy Hotline

1-877-424-2836

Richland Community Free Clinic

301 E Second Street, Richland Center

Phone: (608) 647-6161, Ext 4135

Hours: Tuesdays 8:00 a.m. – 12:00 Noon

For Richland County and surrounding area residents who have no private or public health coverage. Will take walk-ins, but prefer appointments.

Richland County Health & Human Services/Public Health

221 W. Seminary Street, Richland Center

Phone: (608) 647-8821

Hours: Mon. – Fri. 8:00 a.m. – 5:00 p.m.

HOUSING ASSISTANCE

Movin' Out, Inc.

600 Williamson Street, Suite J, Madison, WI 53703

Phone: (877) 861-6746 or (608) 251-4446

Hours: Mon. – Fri. 8:00 a.m. – 4:00 p.m.

Website: www.movin-out.org

Housing-related assistance for people with developmental disabilities, physical disabilities, or mental illness; including loans for low-income households that have fallen behind in mortgage payments, taxes, and home insurance to prevent homelessness.

Richland County Housing Authority/Section 8 Housing Voucher Program

210 S. Orange Street, Richland Center

Phone: (608) 647-3214

Hours: Mon. – Fri, 8:00 a.m. to 4:30 p.m.

Richland County/State Division of Community Corrections

26136 Executive Lane, Suite D, Richland Center

Phone: (608) 647-4848

Hours: 7:45 a.m. to 4:30 p.m.

Serves probation or parolees who are on community supervision

Rural Housing, Inc.

4506 Regent Street, Madison, WI 53705

Phone: (608) 238-3448

Hours: Mon. – Fri. 8:00 a.m. to 4:00 p.m.

Website: www.wisconsinruralhousing.org

Statewide assistance for people who have gotten behind with rent, mortgage payments, and utility bills to prevent homelessness.

HOME ENERGY ASSISTANCE PROGRAMS

Energy Assistance Program

Richland County Health & Human Services Economic Support

221 W. Seminary Street, Richland Center

Phone: (608) 647-8821

Targeted Home Performance with Energy Star

Phone: (800) 762-7077

Website: <https://focusonenergy.com/residential/efficient-homes/home-performance-energy-star>

Assists qualifying Wisconsin residents in making energy efficiency improvements to their homes. A no-cost home energy evaluation and minimal charge for improvements

HOUSING ASSISTANCE (cont.)

Weatherization

Southwest Community Action Program
208 Hwy 18 West, Montfort
Phone: 888-777-5696 or (608) 943-6909
Website: www.swcap.org

ELDERLY OR DISABLED

Center Grove Apartments

320 and 330 S. Grove St, Richland Center
Phone: (800) 346-8581 or (608) 258-2080
Hours: Monday thru Friday, 8:00 a.m. to 4:30 p.m.

Hometown Village

340 N. Minnesota Street, Muscoda
Phone: (608) 326-5558

Lori Knapp, Inc.

Hours: 8:00 a.m. through 4:30 p.m., Monday through Friday
Phone: (608) 647-5247
Fax: (608) 647-5918
Address: 1140 Sextonville Road, Suite #5, Richland Center, WI 53581
Provide residential services for people with disabilities and the elderly.

Park Apartments

213 S. Central, Richland Center
Office: 125 E. Seminary St, Richland Center
Phone: (608) 647-4949
Office Hours: 8:30 a.m. – 4:30 p.m., Monday thru Friday

Pine River Terrace Apartments

1480 Wedgewood Drive, Richland Center
Phone: (608) 647-5886 or (608) 604-7200
Hours: Call to set up appointment. Applications may be picked up in the lobby anytime.

Richland Hills Apartment Complex

701 W. Seminary Street, Richland Center
Phone: (608) 647-4877
Hours: Monday thru Friday, 7:30 a.m. to 2:30 p.m.

Ridgeview Commons Apartments

NOTE: 3 locations – Richland Center, Lone Rock, and Viola
975 W. Seminary St, Richland Center - Phone: (608) 647-2525
353 Richland Street, Lone Rock
114 Exchange Street, Viola
Hours: Monday thru Friday, 8:00 a.m. to 4:00 p.m.

HOUSING ASSISTANCE (cont.)

INDIVIDUALS AND FAMILIES

Ada James Place

1001 Parkview Drive, Richland Center
Phone: (608) 647-8775
Hours: Mon – Fri, 9:00 a.m. to 5:00 p.m.

Brookview Townhouses

1600 W. Seminary Street, Richland Center
Phone: (608) 647-2916
Hours: Mon. thru Thursday 7:20 a.m. to 4:30 p.m.

Central Boarding House

339 W. Seminary St, Richland Center
Phone: (608) 647-7358 (ask for Margie)
Rooms to rent, primarily for low-income, single men, including one emergency room for a homeless individual

Home Apartments

1500 W. Seminary St, Richland Center
Phone: (608) 647-4663 (Bill Doudna)
Call for an appointment

Woodbury Village Apartments

1684 Wedgewood Drive, Richland Center
Phone: (608) 647-3555

Woodman Park

1502 Old Woodman, Boscobel, WI 53805
Phone: (608) 739-3771 (Vicki Lund)
Hours: Mon – Fri, 7:30 a.m. to 4:30 p.m.

HOMEOWNERSHIP ASSISTANCE

Neighborhood Housing Services of Southwest Wisconsin

125 E. Seminary Street, Richland Center, WI 53581
Hours: 8:30 a.m. – 5:00 p.m., Monday thru Friday
Phone: (608) 647-4949
Website: www.nhsrwi.org

Pre-purchase counseling and advising; home buyer education seminars; down payment assistance; financial assistance for major home repairs; reverse mortgage counseling; foreclosure intervention

National Foreclosure Counseling

The Homeownership Preservation Hotline: 1-888-995-HOPE (4673)

INFORMATION & REFERRAL

Aging & Disability Resource Center of Southwestern Wisconsin

221 W. Seminary Street, Richland Center

Phone: (608) 647-4616

Hours: Mon. – Fri., 8:30 a.m. to 5:00 p.m.; any other time by appointment

Great Rivers 2-1-1

P.O. Box 426, Onalaska, WI 54650

Phone: 2-1-1 or (800) 362-8255

Hours: 24 Hours/day, 7 days/week

Website: www.greatrivers211.org

Service area includes Richland County. Provides free, confidential community information, referrals and crisis line services.

Independent Living Resources

149 E. Mill Street, Richland Center

Phone: 647-8053

Website: www.ilresources.org

Serving people with a disability in Western Wisconsin

Legal Action of Wisconsin

205 5th Ave So., Suite 300

La Crosse, WI 54602-2617

Phone: 1-800-873-0927

Telephone Interview Hours: Tuesday and Thursday, 8:30 – 11:30 a.m.

Lawyers for Low-Income People – Help is FREE

Court & Community Legal Clinic

Location: In the Law Library, top floor of the old Courthouse

Phone: (608) 647-5981, Ext. 2

Hours: 1st and 3rd Tuesdays of the month, 4:00 - 7:00 p.m.

Provides free “advice-only” legal clinic and programs on juvenile community service placements and small claims mediation

Southwest Community Action Program

149 North Iowa Street

Dodgeville, WI 53533

Phone: (608)935-2326 or 1-800-704-8555

Website: www.swcap.org

Provides educational programs and financial assistance to low-income families

MENTAL HEALTH/AODA SERVICES

Ala-Teen (Children age 13 and up affected by another's drinking)
St. John's School, Muscoda
Phone: (608) 647-6384
Meetings every Friday, 8:00 p.m.

Al-Anon (for those affected by another's drinking)
Phone: (608) 647-6384
Call for meeting time/places

Alcoholics Anonymous/Narcotics Anonymous
Phone: 608-647-6384

Lori Knapp, Inc.

Community Support Programs

Hours: 8:00 a.m. through 4:30 p.m., Monday through Friday

Phone: (608) 647-5247

Fax: (608) 647-5918

Address: 1140 Sextonville Road, Suite #5, Richland Center, WI 53581

Lori Knapp Companies, through the cooperation and direction of the county CSP Programs, does in-home supports for people with mental illness. These supports can include companionship, medication monitoring, job coaching, and basic skills training.

Richland County Health & Human Services/Counseling & Clinical Services

Community Services Building

221 West Seminary Street, Richland Center

Phone: (608) 647-8821

Hours: Mon. – Fri., 8:00 a.m. to 5:00 p.m.

NOTES

TRANSPORTATION

Richland County Public Transportation

Bus routes into the outlying communities available to everyone for any purpose

Cost: \$3 one-way; \$5 round-trip

Phone: (608)647-4616 **Reservations are required the day prior.**

Hours: Monday thru Friday

Route schedule: <http://www.co.richland.wi.us/departments/hhs/adrc/transportation.shtml>

Driver Escort Program

Primarily for elderly or disabled individuals to medical appointments within an 85-mile radius of Richland Center.

Cost: Co-payments are required based on miles transported.

Phone: (608)647-4729 to speak with your Care Manager at ContinuUS

(608)647-6101 if a Veteran

866-907-1493 if on Medical Assistance/Badger Care

Hours: Monday thru Friday

Wheel Chair Lift Van

Transports persons to medical appointments within 85 miles of Richland Center.

Cost: Calculated based on location of passenger and medical appointment

Phone: (608)647-4616 **Reservations are required.**

Questions: Contact the Aging and Disability Resource Center at (608)647-4616

NOTES

TOLL FREE NUMBERS

Alliance on Mental Illness	1-800-236-2988
Alliant Energy	1-800-862-6222
Academy of Nutrition and Dietetics	1-800-366-1655
Child Find of America	1-800-426-5678
Crisis Line	1-800-362-5717
Division of Vocational Rehabilitation	1-800-422-7146
Domestic Violence Grant County Helpline	1-800-924-2624
Fair Housing and Equal Opportunity	1-800-424-8590
Family Connections of Southwest Wisconsin	1-800-736-8612
Farmer's Center (farm assistance program)	1-800-942-2474
Help with Prescription Medications	1-888-477-2669
Home Health Hotline	1-800-642-6552
Internal Revenue Service	1-800-829-1040
Lead Information Hotline	1-800-424-5323
Legislative Hotline	1-800-362-9472
Maternal and Child Health Hotline	1-800-722-2295
Medicare/Social Security	1-800-772-1213
National Hispanic Family Health Helpline	1-866-783-2645
Passages – Crisis Line	1-800-236-4325
Poison Control Center (Statewide)	1-800-222-1222
Road Conditions	1-800-762-3947
Runaway Hotline	1-800-924-7238
Share of Wisconsin	1-800-548-2124
Southwest Reproductive Health Care Center	1-877-449-7422
Southwestern Wisconsin Child Care Resource & Referral	1-800-267-1018
Southwestern Wisconsin Technical College	1-800-362-3322
Supplemental Security Income	1-800-772-1213
SWCAP Head Start and Early Head Start	1-800-494-8899
Unemployment Information	1-800-494-4944
VSP – Vision Program	1-800-669-5592
WE Energies Company	1-800-242-9137
Wisconsin First Step	1-800-642-7837
Wisconsin Tobacco Quitline	1-800-784-8669
Wisconsin Region Narcotics Anonymous	1-866-579-7534
Women, Infants, and Children (WIC) Grant County only	1-800-338-3192
Women, Infants, and Children (WIC) Iowa, Lafayette, and Richland	1-800-704-8555

NOTES